



# LYONS FIRE DEPARTMENT

23 Water St | Lyons, NY

## LFD Knox Box Program

### Obtaining a Knox Box:

Call the Knox Customer Service at 866-625-4563. Make sure you tell them the fire department is Lyons.

Applications may also be picked up directly at the Station, located at 23 Water Street. See the On-Duty Driver during normal business hours.

*\*According to the Knox Company, orders are usually processed in 7 working days. Rush delivery is available.*

### Installing a Knox Box:

Generally speaking, the box should be installed in a location that is readily visible and accessible to the responding firefighters. Boxes should be mounted about chest height in an open space without obstructions. They should also be mounted nearest the main-point of entry on a solid surface.

### Securing the Knox Box:

Contact the business office during normal business hours at 315-946-4852 and let the Driver know that the box is ready to be closed up. Please leave a point-of-contact and phone number so a member of the fire department can schedule a time to secure the box.

### Information Inquiries:

Any questions regarding the purpose, procurement, installation, or closing of the Knox Box should be referred to the Fire Department business office at 315-946-4852. A Chief Officer will return your call as soon as possible.

Questions specific to the Knox-Box design or hardware installation should be referred directly to Knox Customer Service at 866-625-4563.